



June 18, 2007

To Whom It May Concern:

It is my privilege to recommend to you Bill Cobb, Scheduling systems Group. We recently completed a new staffing model for our teller and platform with Bill's assistance.

We are very pleased with the final product produced. The methodology used by Bill was a perfect fit for us. Capital City Bank is a Super Community Bank with 70 Offices. The methodology he used for the platforms was indeed helpful when you consider how difficult it is to measure platform workload.

Bill's vast knowledge of the industry served us well. His insight took us beyond the basic staffing model.

Please feel free to call me for elaboration. You may contact me at 850.671.0396.

Sincerely,

A handwritten signature in black ink that reads "Rhonda Register". The signature is fluid and cursive.

Rhonda Register  
Vice President and  
Personal Banking Manager